

Useful Links



Organization	Contact Information/ Websites
Health Quality Ontario (HQO) -Provides LTC Performance in Ontario -LTC Health Outcome Data	https://www.hqontario.ca/System-Performance/Long-Term-Care-Home-Performance
Home & Community Care Support Your one-stop shop! Find information on: -Eligibility & Admission -Selection Process -Waitlist times	https://www.ontario.ca/page/home-community-care
LTC Reporting -Provide info about LTC Homes in Ontario -Provide Reports on LTC Homes in Ontario	http://publicreporting.ltchomes.net/en-ca/Default.aspx
Patient Ombudsman -Investigate and resolve complaints about health care without taking sides.	Complaints must be made in writing. For more information, visit patientombudsman.ca Toll-free: 1-888-321-0339 TTY: 416-597-5371
Advocacy Centre for the Elderly (ACE)	ACE provides legal services to seniors who are living on a low income. For more information, visit acelaw.ca or call: Toll-free: 1-855-598-2656 Toronto area: 416-598-2656
Steps to Justice	This is a guided pathway for responding to elder abuse service provided by Community Legal Education Ontario. https://stepstojustice.ca/guided-pathways/guided-pathway-for-responding-to-elder-abuse/

Mildred Ababio Consulting aims to provide effective support for caregivers and families faced with conducting thorough tours of long-term care facilities through our meticulously crafted checklist. We remind you that all content within the list is protected by copyright law, and unauthorized reproduction or distribution is prohibited. Nonetheless, we invite you to download and print this valuable tool for personal use as needed.